



## Press Releases

### MESINIAGA MANAGED SECURITY SERVICES & SECURITY OPERATION CENTER (SOC)

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**SUBANG JAYA, May 2 (Bernama) --** Mesiniaga Berhad has had over 37 years of experience being a System Integrator providing comprehensive IT solutions and services, supported by many internationally renowned technology companies. Their solutions and services include computing, security, mobility, network, managed services, maintenance & support, software development and software testing. In 2017, Mesiniaga Berhad had established the **Security Operation Center (SOC)** 24x7x365 monitoring services. This is part of Mesiniaga's commitment to become a trusted and reliable Managed Security Services Provider (MSSP) with advanced SOC capabilities in delivering the **highest protection** against cybersecurity threats for their customers. Mesiniaga believes in a holistic approach in tackling cyber-attacks as shown in the diagram below which covers the "before-during-after" or prevention, detection, reaction and remediation stages within the attack continuum.



We provide the highest protection through end-to-end solutions and services

### Before-during-after course of Mesiniaga Security Operation Center

**Mesiniaga SOC** is an **in-country managed security operation center** that allows customers to have a peace of mind as the SOC team aims to detect, analyze, and respond to cybersecurity incidents using a combination of technology solutions, automated algorithms, threats intelligence and a strong set of operating processes. The SOC is staffed with security analysts, engineers and consultants as well as managers who oversee security operations to ensure security issues are addressed quickly upon discovery. They monitor and analyze activity on networks, servers, endpoints, databases, applications, websites, and other systems, looking for unusual activities that could be indicative of a security incident or compromise.

Mesiniaga SOC has been keeping up with the latest threat intelligence and leverages on this information to improve internal detection and defense mechanisms. The SOC consumes data from within the organization and correlates it with information from a number of external sources that deliver insight into threats and vulnerabilities. This external cyber intelligence includes news feeds, signature updates, incident reports, threat briefs, and vulnerability alerts that aid the SOC to correlate with evolving cyber threats. Threat intelligence databases are constantly being fed into the security incident event management (SIEM) platform to keep up-to-date with threats, while the SOC team has well defined processes in place to discriminate between real threats and non-threats. Mesiniaga also offers co-managed SOC to complement customers who only have 8x5 in-house operations team.

Cyber threats visibility, detection and response have become crucial components in ensuring the highest protection to any business environment against security vulnerabilities. Millions of Ringgit have been invested by most enterprises over the

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years to enhance the protection capabilities of their network, system endpoints, email, and web platform but it has been proven that these layers of protection are still comprisable. Therefore, the ability to have visibility, detection and response in addition to have systems layer protection has become a critical success factors in combating cyber-attacks. The analogy of SOC monitoring and response services is like an office building that has comprehensive physical security systems such as perimeter fencing, gate, door, grill, lock and access card system while having additional 24x7x365 surveillance system and security guard services to protect against skillful thieves or robbers where the guards will detect and detain them once they break through the physical security layers.



**Mesiniaga SOC is certified with ISO 27001 standard**

**Mesiniaga SOC** has been certified with the ISO 27001 standard which is a specification for an information security management system (ISMS). An ISMS is a framework of policies and procedures that includes all legal, physical and technical controls involved in an organization's information risk management processes. ISO 27001 was developed to provide a model for establishing, implementing, operating, monitoring, reviewing, maintaining and improving an information security management system with a well-defined specification.

The specification includes well defined details for documentation, management responsibility, internal audits, continual improvement, and corrective and preventive action. The standard requires cooperation among all sections of an organization.

Eric Foo, who is the General Manager of Products & Solutions, said besides SOC services, Mesiniaga will continuously develop and launch more managed security services moving forward, including on-premise security infrastructure deployment and on-site managed operations services. This is aligned with the company's direction to provide integrated IT managed services offering that is simplified, secured and flexible driven by as-a-service model.

"Helping Customers Succeed is our mission and we are committed to ensure highest protection against cyber threats while driving continuous digital transformation through our managed security services with SOC capabilities. It is crucial for us to protect our customers against cyber threats which may cause financial loss, sensitive data being compromised or company's reputation being tarnished." he added.

**About Mesiniaga**

Mesiniaga is a listed company on Bursa Securities and one of Malaysia's leading ICT solutions providers and integrators. Established in 1981, Mesiniaga provides end-to-end IT solutions and services supported by many internationally renowned technology companies. These solutions provide the building blocks, management capabilities and security for any IT infrastructure. The company's mission is to drive customer business performance through technology and innovation. Despite being a technology company, their view of technology is that it merely acts as an enabler in improving customers' business performance. For more information, please go to <http://www.mesiniaga.com.my>.

**SOURCE: Mesiniaga Berhad**

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